

# HEINNER

## DEHUMIDIFIER

Model: HDU-M20



- Dehumidifier
- Dehumidifying capacity: 20L
- Color: white

Thank you for choosing this product!

## I. INTRODUCTION

***Please read this instruction manual carefully before using it and keep it for later information***

This manual is conceived for offering you all of the necessary info regarding installation, using and maintenance of the machine. For a correctly and safely use of the machine, please, read this manual before installation and using.

## II. PACKAGE CONTENTS



- **Dehumidifier**
- **Instruction Manual**
- **Warranty card**

### III. SAFETY PRECAUTIONS

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage.



**WARNING** This symbol indicates that ignoring instructions may cause death or serious injury.



**CAUTION** This symbol indicates that ignoring instructions may cause moderate injury to your person, or damage to your appliance or other property.



**WARNING**

1. **Do not exceed the rating of the power outlet or connection device.**
  - Otherwise, it may cause electric shock or fire due to excess heat generation.
2. **Do not modify power cord length or share the outlet with other appliances.**
  - It may cause electric shock or fire due to heat generation.
3. **Disconnect the power if strange sounds, smell, or smoke comes from it.**
  - It may cause fire and electric shock.
4. **Do not use the machine near flammable gas or combustibles, such as gasoline, benzene, thinner, etc.**
  - It may cause an explosion or fire.
5. **Do not operate or stop the unit by switching on or off the power.**
  - It may cause electric shock or fire due to heat generation.
6. **Do not insert or pull out plug with wet hands.**
  - It may cause electric shock.
7. **You should never try to take apart or repair the unit by yourself.**
  - It may cause failure of machine or electric shock.
8. **Do not drink or use the water drained from the unit.**
  - It contains contaminants and could make you sick.
9. **Do not damage or use an unspecified power cord.**
  - It may cause electric shock.
10. **Do not place the unit near a heat source.**
  - Plastic parts may melt and cause a fire.
11. **Before cleaning, turn off the power and unplug the unit.**
  - It may cause electrical shock or injury.
12. **Do not take the water bucket out during operation.**
  - It may cause bucket full protect of the unit and cause electric shock.

**CAUTION**

**13. Do not use the unit in small spaces.**

- Lack of ventilation can cause overheating and fire.

**14. Do not put in places where water may splash onto the unit.**

**15. Place the unit on a level, sturdy section of the floor.**

**16. Do not cover the intake or exhaust openings with cloths or towels.**

**17. Never insert your finger or other foreign objects into grills or openings. Take special care to warn children of these dangers.**

**18. Always insert the filters securely. Clean filter once every two weeks.**

**19. Care should be taken when using the unit in a room with the following persons:**

- Infants, children, elderly people, and people not sensitive to humidity.

**20. Do not place heavy object on the power cord and take care so that the cord is not compressed.**

**21. If water enters the unit, turn the unit off and disconnect the power, contact a qualified service technician.**

**22. Do not use in areas where chemicals are handled.**

**23. Do not climb or sit on the unit.**

**24. Do not place flower vases or other water container on top of the unit.**

- Water may spill inside the unit, causing insulation failure and electrical shock or fire.
- The manufacturer's nameplate is located on the rear panel of the unit and contains electrical and other technical data specific to this unit.
- Be sure the unit is properly grounded. To minimize shock and fire hazards, proper grounding is important.
- The power cord is equipped with a three-prong grounding plug for protection against shock hazards.
- Your unit must be used in a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install the proper receptacle.
- Ensure the receptacle is accessible after the unit installation.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- The unit's circuit board (PCB) is designed with a fuse to provide overcurrent protection. The specifications of the fuse are printed on the circuit board, such as: T3.15A/250V (or 350V), etc.





#### IV. WARNING FOR USING R32/R290 REFRIGERANT

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Do not pierce or burn.
- Be aware that the refrigerants may not contain an odour. Appliance should be installed, operated and stored in a room with a floor area according to the amount of refrigerant to be charged. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself.
- Appliance should be installed, operated and stored in a room with a floor area larger than 4 m<sup>2</sup>. Compliance with national gas regulations shall be observed.
- Keep ventilation openings clear of obstruction.
- The appliance shall be stored so as to prevent mechanical damage from occurring.
- A warning that the appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation. Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorises their competence to handle refrigerants safely in accordance with an industry recognised assessment specification.
- Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
- The appliance shall be stored in a room without continuously operating open flames (for example an operating gas appliance) and ignition sources (for example an operating electric heater).



Caution: Risk of fire/flammable materials

**Explanation of symbols on the unit (For R32/R290 refrigerant only):**

	WARNING	This symbol shows that this appliance used a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.
	CAUTION	This symbol shows that the operation manual should be read carefully.
	CAUTION	This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.
	CAUTION	This symbol shows that information is available such as the operating manual or installation manual.

1. Transport of equipment containing flammable refrigerants. See transport regulations
2. Marking of equipment using signs See local regulations
3. Disposal of equipment using flammable refrigerants See national regulations.
4. Storage of equipment/appliances. The storage of equipment should be in accordance with the manufacturer's instructions.
5. Storage of packed (unsold) equipment. Storage package protection should be constructed such that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge. The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

6. Information on servicing

**a. Checks to the area**

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

**b. Work procedure**

Work shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed.

**c. General work area**

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

**d. Checking for presence of refrigerant**

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

**e. Presence of fire extinguisher**

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

**f. No ignition sources**

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. No Smoking signs shall be displayed.

**g. Ventilated area**

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

**h. Checks to the refrigeration equipment**

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using flammable refrigerants:

The charge size is in accordance with the room size within which the refrigerant containing parts are installed;

The ventilation machinery and outlets are operating adequately and are not obstructed;

If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant; Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;

Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

**i. Checks to electrical devices**

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking; that there no live electrical components and wiring are exposed while charging, recovering or purging the system; that there is continuity of earth bonding.

**j. Repairs to sealed components**

1) During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.

2) Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc. Ensure that apparatus is mounted securely. Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

**k. Repair to intrinsically safe components**

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating. Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

**l. Cabling**

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.



**m. Detection of flammable refrigerants**

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

**n. Leak detection methods**

The following leak detection methods are deemed acceptable for systems containing flammable refrigerants. Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed. Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work. If a leak is suspected, all naked flames shall be removed/ extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak.

Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

**o. Removal and evacuation**

When breaking into the refrigerant circuit to make repairs or for any other purpose conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to: Remove refrigerant; Purge the circuit with inert gas; Evacuate; Purge again with inert gas; Open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be flushed with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task. Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place. Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

**p. Charging procedures**

In addition to conventional charging procedures, the following requirements shall be followed. Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them. Cylinders shall be kept upright.

Ensure that the refrigeration system is earthed prior to charging the system with refrigerant. Label the system when charging is complete (if not already).

Extreme care shall be taken not to overfill the refrigeration system. Prior to recharging the system it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

#### **r. Decommissioning**

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- Become familiar with the equipment and its operation.
- Isolate system electrically.
- Before attempting the procedure ensure that: Mechanical handling equipment is available, if required, for handling refrigerant cylinders; All personal protective equipment is available and being used correctly; The recovery process is supervised at all times by a competent person; Recovery equipment and cylinders conform to the appropriate standards.
- Pump down refrigerant system, if possible.
- If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- Make sure that cylinder is situated on the scales before recovery takes place.
- Start the recovery machine and operate in accordance with manufacturer's instructions.
- Do not overfill cylinders. (No more than 80 % volume liquid charge).
- Do not exceed the maximum working pressure of the cylinder, even temporarily.
- When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

#### **s. Labelling**

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

**t. Recovery**

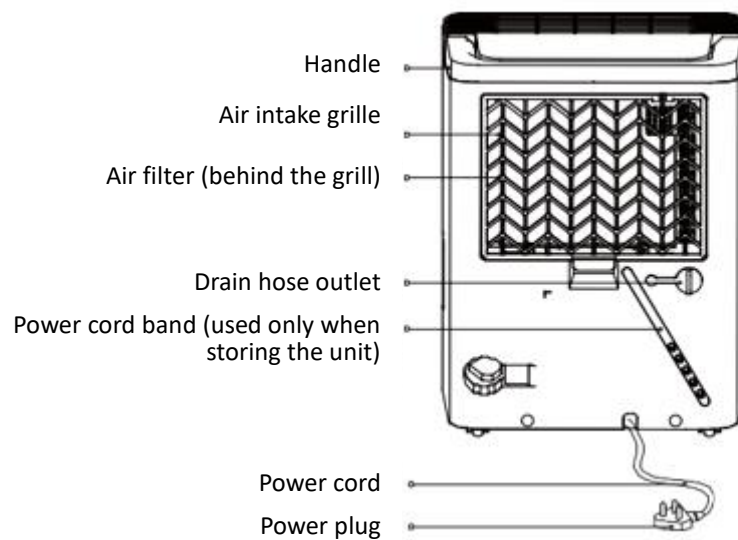
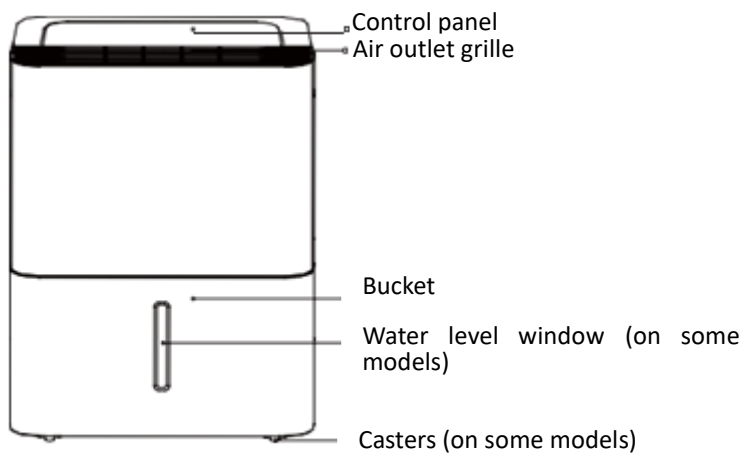
When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs. The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release.

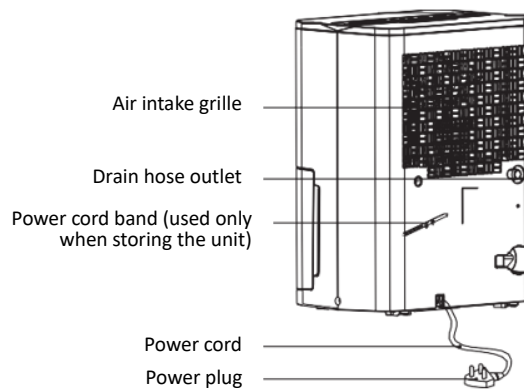
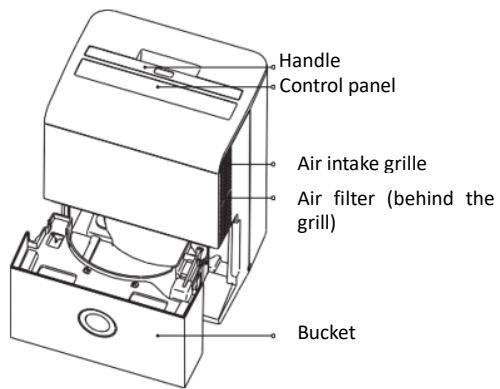
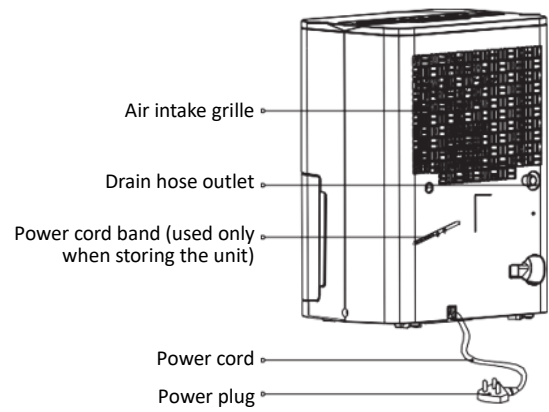
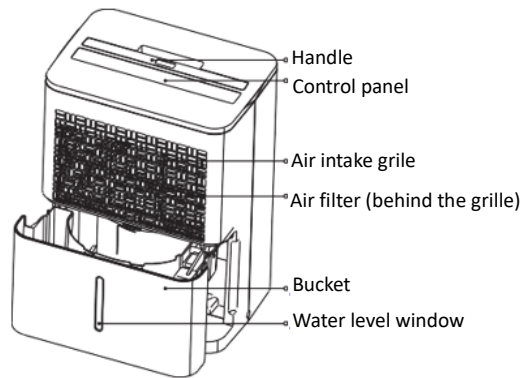
Consult manufacturer if in doubt. The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders. If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

## V. IDENTIFICATION PARTS

**NOTE:**

All the illustrations in the manual are for explanation purpose only. Your machine may be slightly different. The actual shape shall prevail. The unit can be controlled by the unit control panel alone or with the remote controller. This manual does not include Remote Controller Operations, see the <<Remote Controller Instruction>> packed with the unit for details.

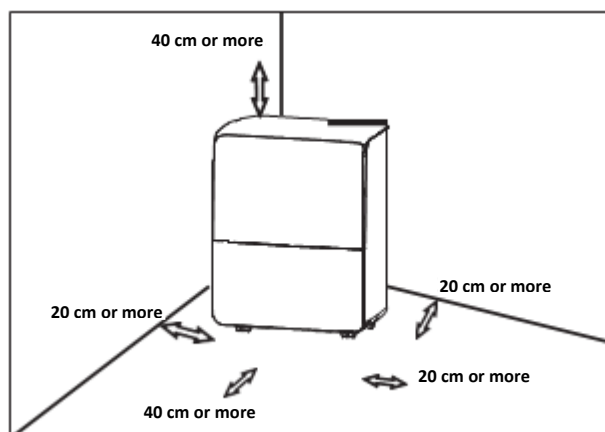




## VI. POSITIONING THE UNIT

A dehumidifier operating in a basement will have little or no effect in drying an adjacent enclosed storage area, such as a closet, unless there is adequate circulation of air in and out of the area.

- Do not use outdoors.
- This dehumidifier is intended for indoor residential applications only. This dehumidifier should not be used for commercial or industrial applications.
- Place the dehumidifier on a smooth, level floor strong enough to support the unit with a full bucket of water.
- Allow at least 20cm of air space on all sides of the unit for good air circulation.
- Place the unit in an area where the temperature will not fall below 5°C (41 F). The coils can become covered with frost at temperatures below 5°C (41 F), which may reduce performance.
- Place the unit away from the clothes dryer, heater or radiator.
- Use the unit to prevent moisture damage anywhere books or valuables are stored.
- Use the dehumidifier in a basement to help prevent moisture damage.
- The dehumidifier must be operated in an enclosed area to be most effective.
- Close all doors, windows and other outside openings to the room.



### **Casters (At four points on the bottom of unit)**

Casters can move freely.

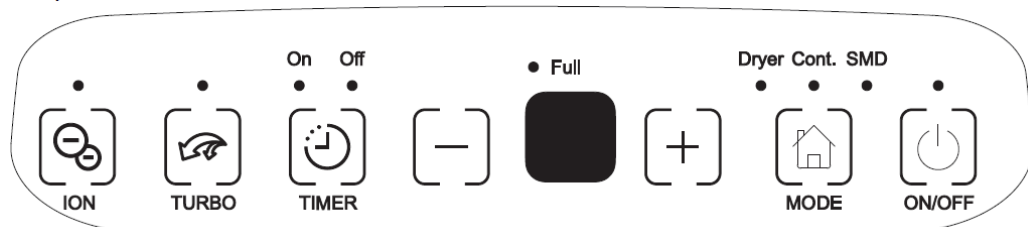
Do not force casters to move over carpet, nor move the unit with water in the bucket.  
(The unit may tip over and spill water.)

### When using the unit

- When first using the dehumidifier, operate the unit continuously 24 hours.
- This unit is designed to operate with a working environment between 5°C and 35°C.
- If the unit has been switched off and needs to be switched on again quickly, allow approximately three minutes for the correct operation to resume.
- Do not connect the dehumidifier to a multiple socket outlet, which is also being used for other electrical appliances.
- Select a suitable location, making sure you have easy access to an electrical outlet.
- Plug the unit into an electrical socket-outlet with earth connection.
- Make sure the Water bucket is correctly fitted otherwise the unit will not operate properly.
- NOTE: When the water in the bucket reaches to a certain level, please be careful to move the machine to avoid it falling down.

### CONTROL PANEL FEATURES

Note: the following control panels are for explanation purpose only. The control of the unit you purchased may be slightly different according to the models. Your machine may not contain some indicators or buttons. The actual shape shall prevail.



### **Power button**

Press to turn the dehumidifier on and off.

**Note:** The power light illuminates when the unit is switched on and turns dark when the unit is switched off. When Humidity/Temperature sensor malfunction occurs, the power light blinks at 5 times per second (on some models).

### **Continue (CONT) button (on some models)**

Select for the dehumidifier to operate continuously for maximum dehumidification until the bucket is full. The Humidity set control pads cannot be used when Continuous operation is on. Press this pad again to cancel Continuous operation and enter dehumidifying mode.

### **Silent button (On some models)**

Control the fan speed. Press to select either High or Low fan speed. Set the fan control to High for maximum moisture removal. When the humidity has been reduced and quiet operation is preferred, set the fan control to Low.

### **Timer button (On some models)**

Press to initiate the Auto start or Auto stop feature, in conjunction with the buttons. When the unit is on, press the Timer button to activate the Auto stop feature. When the unit is off, press this button to activate the Auto start feature.

Press or hold the and button to change the Auto time by 0.5 hour increments, up to 10 hours, then at 1 hour increments up to 24 hours.

The control will count down the time remaining until start.

The selected time will register in 5 seconds and the system will automatically revert back to display the previous humidity setting.

Turning the unit ON or OFF at any time or adjusting the timer setting to 0.0 will cancel the Auto start or Auto stop feature.

When LED display window displays the code of P2, the Auto start or Auto stop feature will also be cancelled.

### **UP/DOWN buttons (On some models)**

#### **Humidity Set Control buttons**

The humidity level can be set within a range of 35% RH (Relative Humidity) to 85%RH (Relative Humidity) in 5% increments. For drier air, press the button - and set to a lower percent value (%). For damper air, press the - button and set a higher percent value (%).

#### **TIMER set control buttons**

Use the Up/Down buttons to set the Auto start and Auto stop time from 0.0 to 24.



#### **Mode button**

Press to select the operation mode: continuously dehumidification – 40% humidity level – 50% humidity level – 60% humidity level continuously dehumidification

#### **Turbo Pad**

Control the fan speed. Press to select either High or Normal fan speed. Set the fan control to High for maximum moisture removal. When the humidity has been reduced and quiet operation is preferred, set the fan control to Normal.

#### **Ion Pad(optional)**

Press to activate the ionizer. Anions are automatically generated by ionization. The anions deactivate the airborne chemical vapors and dust particles. Press it again to stop the function.

**Note:** When one of the above malfunctions occurs, turn off the unit, and check for any obstructions.

Restart the unit, if the malfunction is still present, turn off the unit and unplug the power cord. Contact the manufacturer or its service agents or a similar qualified person for service.

#### **Other features**

##### **Bucket Full Light**

Glow when the bucket is ready to be emptied, or when the bucket is removed or not replaced in the proper position.

##### **Auto Defrost**

When frost builds up on the evaporator coils, the compressor will cycle off and the fan will continue to run until the frost disappears.

##### **Auto Shut Off**

The dehumidifier shuts off when the bucket is full, or when the bucket is removed or not replaced in the proper position. For some models, the fan motor will continue to run for 30 seconds. Wait 3 minutes before resuming operation after the unit has stopped, it cannot be restarted in the first 3 minutes. This is to protect the unit. Operation will automatically start after 3 minutes.

##### **Auto-Restart**

If the unit breaks off unexpectedly due to the power cut, it will restart with the previous function setting automatically when the power resumes.

## VII. REMOVING THE COLLECTED WATER

There are two ways to remove collected water.

### 1. Use the bucket

- When the unit is off, if the bucket is full, the unit will beep 8 times and the Full indicator light will flash, the digital display shows P2.
- When the unit is on, if the bucket is full, the compressor turns off and the fan turns off after 30 seconds for drying the water of the condenser, then the unit will beep 8 times and the Full indicator light will flash, the digital display shows P2.
- Slowly pull out the bucket. Grip the left and right handles securely, and carefully pull out straight so water does not spill. Do not put the tank on the floor because the bottom of the bucket is uneven. Otherwise the bucket will fall and cause the water to spill.
- Throw away the water and replace the bucket. The bucket must be in place and securely seated for the dehumidifier to operate.
- The machine will re-start when the bucket is restored in its correct position.

#### NOTES:

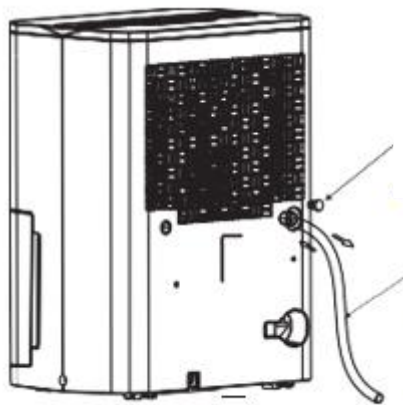
When you remove the bucket, do not touch any parts inside of the unit. Doing so may damage the product. Be sure to push the bucket gently all the way into the unit. Banging the bucket against anything or failing to push it in securely may cause the unit not to operate. When you remove the bucket, if there is some water in the unit you must dry it.

### 2. Continuous draining

- Water can be automatically emptied into a floor drain by attaching the unit with a water hose (not included).
- Remove the rubber plug from the back of the unit and store it in a safe location.
- Insert the water hose into the unit from the drain outlet in the back of the unit.
- Attach the water hose to the drain hose outlet of the unit.
- Make sure the connection of the water hose and the drain hose outlet of the unit is tight and do not let the water leak.
- Then lead the water hose to the floor drain or a suitable drainage facility. The drainage facility should be lower than the drain outlet of the unit. Be sure to run the water hose sloping downward and let the water to flow out smoothly. Do not install the water hose.

#### NOTES:

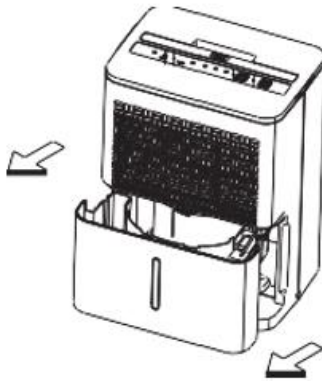
When the continuous drain feature is not being used, remove the drain hose from the outlet.



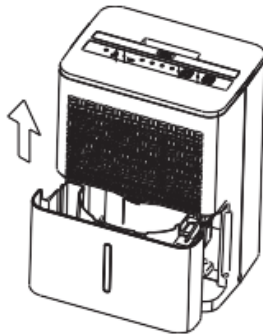
Remove the rubber plug

Insert the water hose from the drain outlet

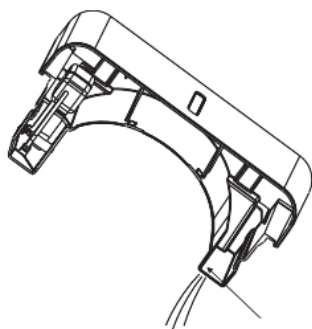
1. Pull out the bucket a little.



2. Hold both sides of the bucket with even strength and pull it out from the unit.

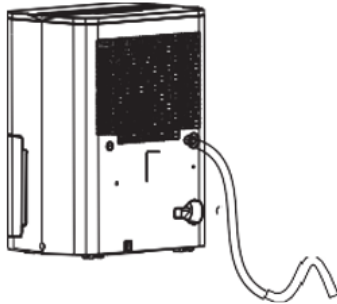


3. Pour the water out.

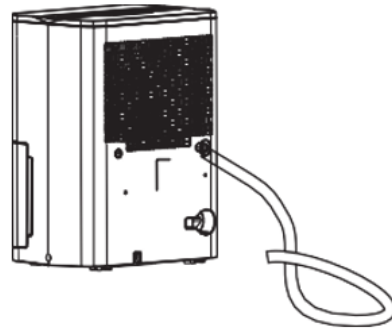


Water outlet

Pull out the bucket a little.



Do not block water flow by a rise.



Do not block water flow by a retortion.

Make sure the water hose is lower than the drain hose. **Note:** When the continuous drain feature is not being used, remove the drain hose from the outlet and attach the rubber plug back to the drain outlet.

## VIII. CARE AND CLEANING OF THE DEHUMIDIFIER

**Turn the dehumidifier off and remove the plug from the wall outlet before cleaning.**

### 1. Clean the Grille and Case

Use water and a mild detergent. Do not use bleach or abrasives.

Do not splash water directly onto the main unit. Doing so may cause an electrical shock, cause the insulation to deteriorate, or cause the unit to rust.

The air intake and outlet grilles get soiled easily, so use a vacuum attachment or brush to clean.

### 2. Clean the bucket

Every few weeks, clean the bucket to prevent growth of mold, mildew and bacteria. Partially fill the bucket with clean water and add a little mild detergent. Swish it around in the bucket, empty and rinse.

**NOTE:** Do not use a dishwasher to clean the bucket. After clean, the bucket must be in place and securely seated for the dehumidifier to operate.

### 3. Clean the air filter

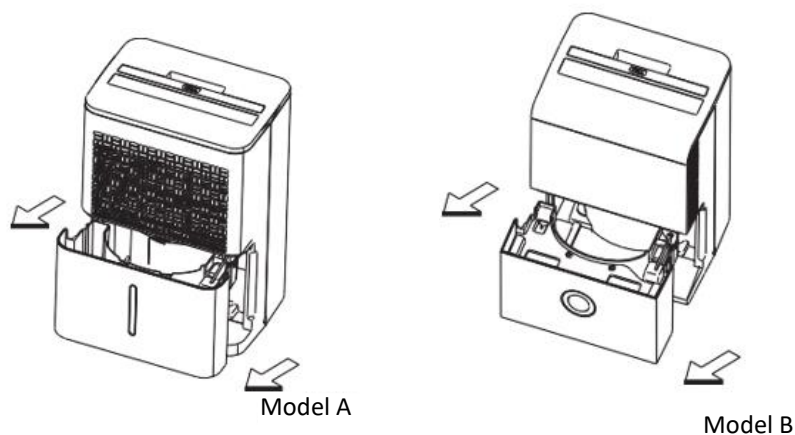
The air filter behind the front grille should be checked and cleaned at least every 30 days or more often if necessary.

**NOTE:** DO NOT RINSE OR PUT THE FILTER IN AN AUTOMATIC DISHWASHER.

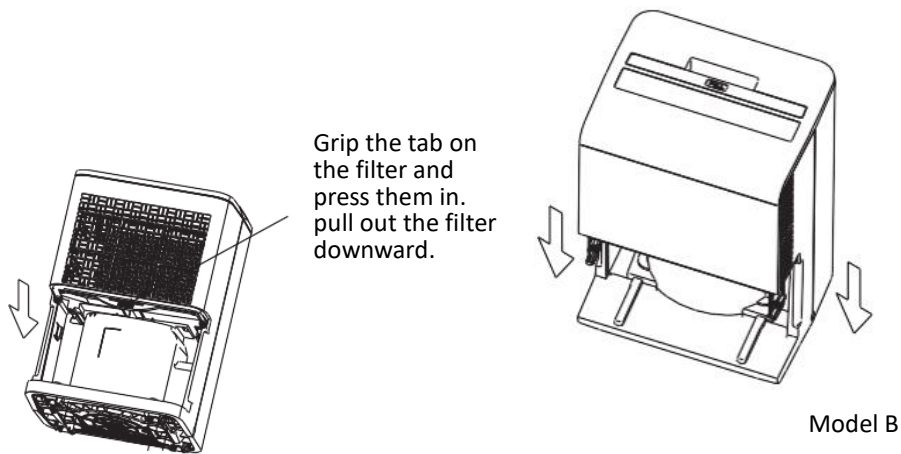
**To remove:**

Pull the water bucket out (For model A and B)

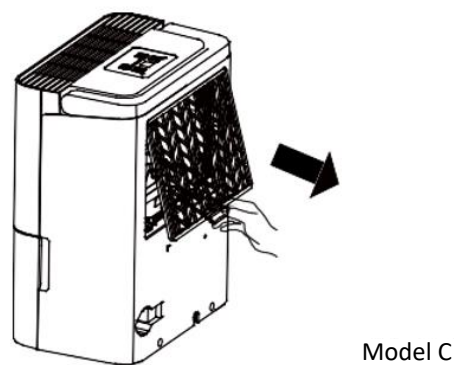
Grip the tab on the filter and press it in slightly to take it out from the filter holder for model A. Take out the right and left filters for the model B.



Grip the tab on the filter and press it in slightly to take it out from the filter holder for model A. take out the right and left filters for the model B.



Grip the tab on the filter and pull it upward, then pull it out (For model C).



Clean the filter with warm, soapy water. Rinse and let the filter dry before replacing it. Do not clean the filter in a dishwasher.

To attach:

Insert the air filter into the unit from underside to upside for model C.

**Note:** When re-install the filter, please pat the middle buckles of the filter first and then pat the bottom bukcle.

Insert the filter into the unit, then press the tab in on the filter slightly and push the filter upward for model A. Insert the right and left filters into the unit for model B. Then reinstall the water bucket properly.

**CAUTION**

DO NOT operate the dehumidifier without a filter because dirt and lint will clog it and reduce performance.

**Note:** The cabinet and front may be dusted with an oil-free cloth or washed with a cloth dampened in a solution of warm water and mildliquid dishwashing detergent. Rinse thoroughly and wipe dry. Never use harsh cleansers, wax or polish on the cabinet front. Be sure to wring excess water from the cloth before wiping around the controls. Excess water in or around the controls may cause damage to the unit.

**When not using the unit for long time periods:**

- After turning off the unit, wait one day before emptying the bucket.
- Clean the main unit, water bucket and air filter.
- Wrap the cord and bundle it with the band (For model A and model B).
- Cover the unit with a plastic bag.
- Store the unit upright in a dry, well-ventilated place.

**Note:** You should loose the screw on the cover of the bucket before clean it and then install it back (For model A and model B).

## IX. TROUBLESHOOTING TIPS

<b>Before installing for service, review the chart below first yourself</b>	
<b>Problem</b>	<b>What to check</b>
<b>Unit does not start</b>	<p>Make sure the dehumidifier's plug is pushed completely into the outlet.</p> <p>Check the house fuse/circuit breaker box.</p> <p>Dehumidifier has reached its preset level or bucket is full.</p> <p>Water bucket is not in the proper position.</p>
<b>Dehumidifier does not dry the air as it should</b>	<p>Did not allow enough time to remove the moisture.</p> <p>Make sure there are no curtains, blinds or furniture blocking the front or back of the dehumidifier.</p> <p>The humidity control may not be set low enough.</p> <p>Check that all doors, windows and other openings are securely closed.</p> <p>Room temperature is too low, below 5°C (41°F).</p> <p>There is a kerosene heater or something giving off water vapor in the room.</p>
<b>The unit makes a loud noise when operating</b>	<p>The air filter is clogged.</p> <p>The unit is tilted instead of upright as it should be.</p> <p>The floor surface is not level.</p>
<b>Frost appears on the coils</b>	<b>This is normal. The dehumidifier has Auto defrost feature</b>
<b>Water on floor</b>	<p>Hose to connector or hose connection may be loose.</p> <p>Intend to use the bucket to collect water, but the back drain plug is removed.</p>
<b>ES, AS P1 or P2 appear in the display</b>	<b>These are error codes and protection codes. See the CONTROL PADS ON THE DEHUMIDIFIER section.</b>
<b>Auto defrost indicator light flashes</b>	<b>See the CONTROL PANEL FEATURES section.</b>



## X. TECHNICAL DATA

	HDU-M20
Power	440W
Voltage	220-240V, 50Hz
Moisture Removal	20L/24H
Capacity	3 L
Color	White



### Environment friendly disposal

You can help protect the environment!

Please remember to respect the local regulations: hand in the non-working electrical equipment's to an appropriate waste disposal center.



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